QUALITY POLICY

The management of SPAGGIARI INDUSTRIA GOMMA SRL undertakes to apply the Quality Policy considering it essential to know and keep under control all the factors that directly and indirectly influence the quality of the products and services offered.

This Policy is applied to the activities of "Design and manufacture of rubber compounds. Manufacture of rubber technical articles for industrial and agricultural sector and rubber components for milking equipment "

The Management considers the following activities to be fundamental:

• implement and maintain a Quality Management System in compliance with the requirements of UNI EN ISO 9001: 2015 standard
• transmitting to the customer and to all relevant stakeholders the security and confidence that the company meets their needs over time
• set up your work programs in line with the requirements of the Quality System and agreed with the customer
• perform maintenance and continuous improvement of production systems and systems, in order to allow the product and production process to be adapted to the quality levels required by the market
• promote the involvement of all the sectors involved in the Quality Management System
• maintain the level of professionalism of the employees adequate to the assigned task
• introduce useful indicators for the objective assessment of the adequacy and effectiveness of the Quality Sy stem through the periodic Management Review to achieve the goals set in the Improvement Plan
• ensure that the Quality Policy is communicated and understood by all interested parties identified by the orga nization, applied at all company levels and available to interested parties on the company website
• manage changes to activities and / or processes in order to minimize the associated risks

The Quality Policy therefore proposes the following aims:

• maintaining conformity of the Quality Management System with the requirements of the UNI EN ISO 9001: 2015 standard,
• promoting continuous improvement and making available all the resources necessary for the realization of the System, periodically verifying its adequacy and effectiveness
• continuous updating of technological know-how (production equipment and raw materials) through specialized magazines, meetings with manufacturers and producers
• monitor suppliers in order to guarantee the quality of the products and services purchased, mutually beneficial relationships with them to ensure their involvement in the application of this Policy
• maintaining the correspondence of the product / service offered to the applicable mandatory requirements and the maximum quality requirements expected by the customer, taking into account the quality / price ratio throu gh the involvement of suppliers and internal staff
• support the function of the Quality System Manager to ensure continuity of actions aimed at improving the company performance
• monitor and analyze internal and external defects, including those identified in the supplies, to monitor them and promote corrective actions aimed at reducing them
• personnel training in line with company needs and in accordance to the current legislation
• activate a system of continuous improvement of the corporate image through improvements to be made to the company itself and periodic analyzes on the degree of customer satisfaction
• responsibly manage their business processes to keep them under control, eliminating, where possible, and minimizing any significant risk of accidents, in accordance with the current state of technological knowledge as economically viable and in the logic of continuous improvement.

SPAGGIARI INDUSTRIA GOMMA SRL has identified the external and internal factors relevant for its purposes and strategic directions and which influence its ability to achieve the expected results for its Quality Management System

The context analysis is periodically verified and updated following the change in the factors analyzed, including the assessment of the risks / opportunities associated with them.

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General Manager